



THE OCCUPIER

C9817 Downton Flood Alleviation

24 January 2018

Dear Customer

### **Flood alleviation work in Downton**

Over the next year, we will be carrying out essential work on the sewerage network in your area. This will involve replacing pipework, sealing pipework and manholes and renovating existing pipework. We are doing this to stop ground water infiltration entering our sewers and consequently reducing the capacity in our sewers.

We would like to invite you to an information drop-in evening on **Tuesday 6 February 2018** from **6.30pm to 9pm** at **The Bull Hotel, The Headlands, Downton SP5 3HL**.

We will be able to show you where we plan to carry out the work and demonstrate some of the techniques that will be used. It is an informal evening, where you can speak to us and ask any further questions about our work.

### **Anything else you need to know?**

We will be doing everything we can to reduce disruption and we're sorry for any inconvenience caused by our work.

If you have any questions please call our customer services team on 0345 600 4 600 (Monday to Friday, 8am to 6pm, emergencies at other times). Alternatively, there's plenty of advice online including frequently asked questions and help from our web chat team. Visit [www.wessexwater.co.uk](http://www.wessexwater.co.uk)

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

Yours faithfully

Lucy George  
Assistant Project Manager  
Wessex Water