

# Accessibility statement for Downton Parish Council Website

This accessibility statement applies to <https://downtonparishcouncil.gov.uk>

This website is run by Downton Parish Council, Downton, Wiltshire. We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. However, there may be pages or documents, such as planning documents or council reports, where it is often necessary to use complex or technical language.

## Making your computer work for you

[AbilityNet](#) has advice on making your device easier to use if you have a disability, including:

- [make your mouse easier to use \(opens in new window\)](#)
- [use your keyboard instead of a mouse \(opens in new window\)](#)
- [talk to your device \(opens in new window\)](#)
- [make your device talk to you \(opens in new window\)](#)
- [make text larger \(opens in new window\)](#)
- [change your colours \(opens in new window\)](#)
- [magnify the screen \(opens in new window\)](#)

## How accessible this website is

We know some parts of this website are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window
- Some tables will not resize when the text size is increased using browser controls
- Some of the third party plug-ins are not fully accessible including:
  - Google Search Console
  - Facebook Feed
  - Twitter Feed
  - Google Calendar plug-in
  - Google Maps plug-in - there's a limit to how far you can magnify the Parish or Footpath maps
  - Roadworks.org map
  - Forms
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- Our hyperlinks are not highlighted when 'selected' using a keyboard
- you cannot skip to the main content when using a screen reader
- Due to the graphically intensive nature of our interactive mapping used for Parish Facilities and Parish Footpaths, this information currently cannot be presented in a fully accessible format
- There may be others too

We will assess the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions.

Some documents on this website are available in PDF format. You need to have Acrobat Reader installed on your computer to view these documents. The reader is free to download from the Adobe Reader download page [<http://get.adobe.com/uk/reader/>]. Adobe provides advice on accessibility [<http://www.adobe.com/accessibility/index.html>] for those who have difficulty viewing documents in PDF format.

## What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [clerk@downtonparishcouncil.gov.uk](mailto:clerk@downtonparishcouncil.gov.uk)
- call 01725-513874

We'll consider your request and get back to you within 30 days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Parish Clerk by email - [clerk@downtonparishcouncil.gov.uk](mailto:clerk@downtonparishcouncil.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Downton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons:

## Non-compliance with the accessibility regulations

We have several pages that provide lists of previous agendas and minutes of Parish Council Committee meetings. These are displayed using a third party plug-in Media Library Assistant and in some cases the original PDF file does not have the ALT Text defined. This means that the ALT Text for the PDF icon is missing, failing "Image link is missing alternative text, 2.4.4 Link Purpose

(In Context)". We will fix this by updating the meta-data for the files in question. Longer term we will evaluate moving to using web format documents eg HTML.

We use two maps defined using the Google Maps feature. These use coloured lines and the associated key on our webpages fails the "Color contrast is insufficient, 1.4.3 Contrast (Minimum)"

## **Disproportionate burden**

The web site uses several plug-ins which do not fully comply with the Accessibility requirements. The respective developers are the only people able to fix the plug-ins and hence it is a [disproportionate burden](#) within the meaning of the accessibility regulations for the Downton Parish Council to fix them. The issues detected include:

**Contact Forms 7** Plug-in - Form fields have no Label.

**Google reCAPTCHA plug-in** - hidden text area has no label, iframe with no title and Text area has no description

**Google Search Console** has an unlabelled input form.

**Hidden Footer Menu** label has low contrast, set by the Responsive theme

## **Content that's not within the scope of the accessibility regulations**

**PDFs and other documents** - Although this issue isn't present in the webpages, a large portion of the PDF documents don't specify the language in which the content is presented. There is a high chance this will prevent screen readers being able to parse through the information and thereby violates WCAG 2.1 Level (A) 3.1.1. Moving forward PDFs will be generated specifying language and content structure to enable them to be more accessible.

## **What we're doing to improve accessibility**

We will review compliance to the WCAG every year to identify areas that require amending.

## **Preparation of this accessibility statement**

This statement was prepared on July 2020. It was last reviewed on September 2020.

This website was last tested in September 2020. The test was carried out by the Downton Parish Council web master using the following publicly available browser based assessment tools:

- WAVE Evaluation Tool 3.0.9
- Siteimprove Accessibility Checker 126

We tested a selection of pages that were representative of the features and functionality on the web site.